



Coaching Contract

Please read carefully. By purchasing this product you (herein referred to as “Client”) agree to the following terms stated herein.

SERVICE

UNTANGLED ROOTS (herein referred to as “Company”) agrees to provide Coaching Service, (herein referred to as “Service”). Client agrees to abide by all policies and procedures as outlined in this agreement as a condition of their participation in the Service.

DISCLAIMER

Kristin Nelson (herein referred to as “Coach”) and Company, is not an employee, agent, lawyer, doctor, manager, therapist, public relations or business manager, registered dietician, or financial analyst, psychotherapist or accountant. Client understands that Coach has not promised, shall not be obligated to and will not; (1) procure or attempt to procure employment or business or sales for Client; (2) perform any business management functions including but not limited to, accounting, tax or investment consulting, or advice with regard thereto; (3) act as a therapist providing psychoanalysis, psychological counseling or behavioral therapy; (4) act as a public relations manager (5) act as a publicist to procure any publicity, interviews, write-ups, features, television, print or digital media exposure for Client; (6) introduce Client to Coaches full network of contacts, media partners or business partners. Client understands that a relationship does not exist between the parties after the conclusion of this service. If the Parties continue their relationship, a separate agreement will be entered into.

FEES

The fee for the Coaching Program has the following options:

#1 Spark Success – \$570 (6/45 min sessions)

#2 The Catalyst —\$825 (8/45 min sessions)

#3 The Steamroller 60-minute sessions

- One month - regular package - 4 sessions \$460
- One month - intensive package - 8 sessions \$896
- Three month -regular package- 12 sessions \$1320
- Three month - intensive package - 24 sessions \$2520

#4 Quick Fix \$195 per session (45 minutes)

**All coaching packages are nonrefundable. Results are not guaranteed and are based on the efforts you put in and the action you take to better your life. In the event of dissatisfaction, all efforts will be made to make things right. Sessions expire after 6 months.

If for any reason Untangled Roots is offering a special discount/promotion for a limited time, then that replaces the above.

METHODS OF PAYMENT

If Client elects to pay by monthly installments, Client authorizes the Company will request Client's payment on original invoice by the 1st of each month of the Service. If Client elects to pay in FULL, Client may pay the entire invoice on the provided due date.

REFUND POLICY

All contracts are binding. Company does not offer refunds on coaching services. See REFUND POLICY STATEMENT DOCUMENT.

RESCHEDULING POLICY

Once payment is made for booking a session, fees are 100% non-refundable, but session fees can be applied to an appointment at a later date if you need to reschedule. Each client receives one free rescheduling if the session is rescheduled prior to the 48 hour window before the appointment. To reschedule, you must do so prior to 48 hours before your session begins or your payment and one-time complimentary rescheduling will be forfeited. To reschedule your session, simply send an email to untangledrootscoach@gmail.com or call/text 317-509-8833. If the session is canceled within the 48 hour window before the scheduled start of your call, no refunds are available.

CONFIDENTIALITY

The Company respects Client's privacy and insists that Client respects the Company's and Service Participants (herein referred to as "Participants"). Thus, consider this a mutual non-disclosure agreement. Any Confidential Information shared by Service participants or any representative of the Company is confidential, Proprietary, and belongs solely and exclusively to the Participant who discloses it. Parties agree not to disclose, reveal or make use of any Confidential Information or any transactions, during discussions, on the forum or otherwise. Client agrees not to use such confidential information in any manner other than in discussion with other Participants during the Service. Confidential Information includes, but is not limited to, information disclosed in connection with this Agreement, and shall not include information rightfully obtained from a third party. Both Parties will keep Confidential Information in strictest confidence and shall use the best efforts to safeguard the Confidential Information and to protect it against disclosure, misuse, espionage, loss and theft. Client agrees not to violate the Company's publicity or privacy rights. Furthermore Client will NOT reveal any information to a third party obtained in connection with this Agreement or Company's direct or indirect dealings with Client including but not limited to; names, email addresses, third-party company titles or positions, phone numbers or addresses. Additionally, Coach will not, at any time, either directly or indirectly, disclose confidential information to any third party. Further, by purchasing this product you agree that if you violate or display any likelihood of violating this session the Company and/or the other Service participant(s) will be entitled to injunctive relief to prohibit any such violations to protect against the harm of such violations.

CLIENT RESPONSIBILITY

The Service is developed for strictly educational purposes ONLY. Client accepts and agrees that Client is 100% responsible for their progress and results from the Service. Company makes no representations, warranties or guarantees verbally or in writing. Client understands that because of the nature of the service and extent, the results experienced by each client may significantly vary. Client acknowledges that as with any business endeavor, there is an inherent risk of loss of capital and there is no guarantee that Client will reach their goals as a result of participation in the Service. Service education and information is intended for a general audience and does not purport to be, nor should it be construed as, specific advice tailored to any individual. Company assumes no responsibility for errors or omissions that may appear in any service materials.

SEVERABILITY/WAIVER

If any provision of this Agreement is held by to be invalid or unenforceable, the remaining provisions shall nevertheless continue in full force. The failure of either Party to exercise any right provided for herein will not be deemed a waiver of that right or any further rights hereunder.

LIMITATION OF LIABILITY

Client agrees they use Company's services at their own risk and that Service is only an educational service being provided. Client releases Company, its officers, employees, directors, subsidiaries, principals, agents, heirs, executors, administrators, successors, assigns, Instructors, guides, staff, Participants, and related entities any way as well as the venue where the Services are being held (if applicable) and any of its owners, executives, agents, or staff (hereinafter "Releases") from any and all damages that may result from any claims arising from any agreements, all actions, causes of action, contracts, claims, suits, costs, demands and damages of whatever nature or kind in law or in equity arising from my participation in the Services. Client accepts any and all risks, foreseeable or unforeseeable. Client agrees that Company will not be held liable for any damages of any kind resulting or arising from including but not limited to; direct, indirect, incidental, special, negligent, consequential, or exemplary damages happening from the use or misuse of Company's services or enrollment in the Service. Company assumes no responsibility for errors or omissions that may appear in any of the service materials.

ASSIGNMENT

Client may not assign this Agreement without express written consent of Company.

MODIFICATION

Company may modify terms of this agreement at any time. All modifications shall be posted on the Company's website and purchasers shall be notified.

TERMINATION

Company is committed to providing all clients receiving Services with a positive Service experience. By purchasing this product, Client agrees that the Company may, at its sole discretion, terminate this Agreement, and limit, suspend, or terminate Client's participation in the Service without refund or forgiveness of monthly payments if Client becomes disruptive to Company or Participants, Client fails to follow the Service guidelines, is difficult to work with, impairs the participation of the other participants receiving services or upon violation of the terms as determined by Company. Client will still be liable to pay the total contract amount.

INDEMNIFICATION

Client shall defend, indemnify, and hold harmless Company, Company's officers, employers, employees, contractors, directors, related entities, trustees, affiliates, and successors from and against any and all liabilities and expense whatsoever – including without limitation, claims, damages, judgments, awards, settlements, investigations, costs, attorneys fees, and disbursements – which any of them may incur or become obligated to pay arising out of or resulting from the offering for sale, the sale, and/or use of the product(s), excluding, however, any such expenses and liabilities which may result from a breach of this Agreement or sole negligence or willful misconduct by Company, or any of its shareholders, trustees, affiliates or successors. Client shall defend Company in any legal actions, regulatory actions, or the like arising from or related to this Agreement. Client recognizes and agrees that all of the Company's shareholders, trustees, affiliates and successors shall not be held personally responsible or liable for any actions or representations of the Company. In consideration of and as part of my payment for the right to participate in Company's Services, the undersigned, my heirs, executors, administrators, successors and assigns do hereby release, waive, acquit, discharge, indemnify, defend, hold harmless and forever discharge Company and its subsidiaries, principals, directors, employees, agents, heirs, executors, administrators,

successors, and assigns and any of the training instructors, guides, staff or students taking part in the training in any way as well as the venue where the Services are being held (if applicable) and any of its owners, executives, agents, or staff (hereinafter "Releases") of and from all actions, causes of action, contracts, claims, suits, costs, demands and damages of whatever nature or kind in law or in a equity arising from my participation in the Services.

DESIRED OUTCOMES DISCLAIMER

Every effort has been made to accurately represent this product and its potential. There is no guarantee that you will gain your desired outcome by using the techniques and ideas in these materials. Examples in these materials are not to be interpreted as a promise or guarantee of achieving your desired outcome. Desired outcome potential is entirely dependent on the person using our product, ideas and techniques. Your level of success in attaining the results claimed in our materials depends on the time you devote to the service, ideas and techniques mentioned, your finances, knowledge and various skills. Since these factors differ according to individuals, we cannot guarantee your success or goal achievement. Nor are we responsible for any of your actions.

Materials in our product and our website may contain information that includes or is based upon forward-looking statements within the meaning of the securities litigation reform act of 1995. Forward-looking statements give our expectations or forecasts of future events. You can identify these statements by the fact that they do not relate strictly to historical or current facts. They use words such as "anticipate," "estimate," "expect," "project," "intend," "plan," "believe," and other words and terms of similar meaning in connection with a description of potential earnings or financial performance. Any and all forward looking statements here or on any of our sales material are intended to express our opinion of desired outcome potential. Many factors will be important in determining your actual results and no guarantees are made that you will achieve results similar to ours or anybody else's, in fact no guarantees are made that you will achieve any results from our ideas and techniques in our material.

DUTY TO READ

I accept that under this agreement, I have a duty to read this terms of participation policy, and have done so. Furthermore, I understand and accept that I am precluded from using lack of reading as a defense against all remedies contained herein.

Signature of Client

Date

Signature of COACH

Date